



**The Cisco Networking Academy NetRiders  
Europe, Russian Federation and CIS 2017 CCNA Skills Competition  
Terms and Conditions**

The Cisco Networking Academy NetRiders Europe, Russian Federation and CIS 2017 CCNA Skills Competition (the “Competition”) begins 6 February 2017 at 8:00 and ends 12 September 2017 at 20:00 (“Competition Period”). All times listed in these official rules are Greenwich Mean Time (“GMT”). The Competition is sponsored by Cisco Systems International B.V., Haarlerbergpark, Haarlerbergweg 13-19, 1101 CH Amsterdam, The Netherlands (“Cisco” or “Sponsor”).

These Terms and Conditions govern participation in the Competition. Cisco may, in its sole but good faith discretion, amend or supplement these Terms and Conditions at any time, which change shall be effective as to Contestants three business days after posting notice of such change on the Competition Site. [www.academynetriders.com](http://www.academynetriders.com)

The Competition consists of two periods: the “Registration Period” and the “Competition Exam Period” which consists of three rounds. Eligible entrants (“Contestants”) may register for the Competition beginning 6 February 2017 at 8:00 GMT and ending 22 March 2017 at 20:00 GMT (the “Registration Period”). Before registering, each Contestant must receive an enrolment key from their Networking Academy Instructor (each, an “Instructor”) or by reading the FAQ on the regional pre-login page for the Europe, Russian Federation and CIS, and may be required to download certain software or take other steps in order to compete in the Competition as more fully described in the “How to Participate” Section 2 below.

The Competition will be provided in English, French, and Russian. Contestants may only take the exams in one of the three offered languages.

Contestants compete individually. The technical content of the competition is geared toward CCNA certifications. See the Cisco Learning Network for details on which skills this certification covers: <https://learningnetwork.cisco.com/community/certifications/ccna>  
In addition, there will be some Internet of Things (IoT) and career skills questions.

The Competition Exam Period consists of three (3) rounds:

- Round One will be held on Thursday, 30 March 2017 from 6:00 – 17:00 GMT (“Assigned Round One Exam Period”). Each Contestant is responsible to know what time this will be for the time zone they are in. Contestants must login and during those times complete the two exams described in Section 3 below.
- Round Two will be held on Thursday, 1 June 2017 from 6:00 – 17:00 GMT (“Assigned Round Two Exam Period”). Each Contestant is responsible to know what time this will be for the time zone they are in. Contestants must login and during those times complete the two exams described in Section 3 below.
- Round Three will be held on Tuesday, 12 September 2017 (“Assigned Round Three Exam Period”). Each Round Three Contestant will be provided a 2 hour time block in

which they must login and complete a one hour exam and login to a Cisco WebEx session for 15 minutes to answer questions in front of a panel of judges.

**1. Eligibility.** To be eligible to participate in the Competition, entrants must satisfy all of the following criteria: (a) must be a current Cisco Networking Academy student who is or will be currently and validly\* enrolled in before 22 March 2017 or former Cisco Networking Academy student who recently completed with a passing grade within the last 10 months prior to the Competition registration open date (6 February 2017), any level 3 or 4 course in CCNA Routing and Switching, CCNA Discovery, or CCNA Exploration at a Cisco Networking Academy within a country listed below; (b) must be at least 16 years of age as of 22 March 2017; (c) must provide a valid Cisco NetAcad screen name and password when registering for the Competition; (d) must have Internet access that supports participation; (e) must be participating in this Cisco Networking Academy NetRiders CCNA competition for the first time or second time; and (f) must be a full-time resident\* of a country listed below (“Contestants”):

Albania	Germany	Norway
Andorra	Greece	Poland
Armenia	Hungary	Portugal
Austria	Iceland	Reunion
Azerbaijan	Ireland	Romania
Belarus	Israel	Russian Federation
Belgium	Italy	Serbia
Bosnia and Herzegovina	Kazakhstan	Slovakia
Bulgaria	Kosovo	Slovenia
Croatia	Kyrgyzstan	Spain
Cyprus	Latvia	Sweden
Czech Republic	Lithuania	Switzerland
Denmark	Luxembourg	Tajikistan
Estonia	Macedonia	Turkmenistan
Finland	Malta	Ukraine
France	Moldova, Republic of	United Kingdom
Georgia	Netherlands	Uzbekistan

While Contestants may reside in a different country on the list above, Contestants will represent and compete for the country where their academy is located. Both the full-time residence of the Contestant and the location of the academy must be within the European and CIS countries in the list above to be eligible for this Competition.

In addition to those not meeting the criteria set forth above, the following are expressly excluded from participation in the Competition as a Contestant: (i) Instructors or Staff members; (ii) previous NetRiders Study Trip Prize winners (iii) Cisco employees including internally contracted vendors of Sponsor and their respective parents, subsidiaries, agents, promotion partners, and affiliates (collectively, the “Competition Entities”); (iv) employees and contractors

of government-affiliated companies or organizations where participation in this Competition and/or acceptance of the prizes would be contrary to their company or organization rules or policy; and (v) immediate family and household members of any of the foregoing. Cisco reserves the right to modify in its sole discretion the list of eligible countries.

\*Validly enrolled students have activity in their course gradebook and are either taking the course for the first time or re-taking it because they did not pass it the first time.

\*\*A resident need not have legal citizenship in the country to be eligible but they do need to be legally residing (includes student and work visas) in that country during the competition period.

In addition, students may not be concurrently registered for the CCNA and CCENT NetRiders competitions even though they may meet eligibility requirements for both. Students may be concurrently enrolled in the CCNA and the IT Essentials competitions in the same year.

## **2. How to Participate.**

To register for the Competition, each Contestant (sometimes referred to below as “you” or “your”) must do all of the following:

- Obtain an enrolment key from your instructor or by reading the FAQ posted on the Europe, Russian Federation and CIS regional page. You must have an enrolment key to participate. (Instructors can request this from their ASC or by sending an email to [NetRiders\\_EUR@external.cisco.com](mailto:NetRiders_EUR@external.cisco.com))
- Go to [www.academynetriders.com](http://www.academynetriders.com) (“Competition Site”) and login using your Cisco NetAcad screen name and password.
- If new to the site, create a new account by reviewing the pre-populated information and submitting all required information as instructed.
- Select NetRiders Europe, Russian Federation and CIS 2017 and then select Europe, Russian Federation and CIS 2017 CCNA NetRiders.
- Agree to these Terms and Conditions.
- Type in your enrolment key.
- You will now be enrolled in the Competition and able to view the competition page.
- Contestants will represent and compete for the academy they are currently enrolled in or most recently completed an eligible CCNA course and therefore also the country where their academy is located.
- During the Registration period, participate in the practice site (the “Practice Site”). Sign in for the Practice Site using your login and password (described below).
- The computer on which you are competing must have Packet Tracer 7.0 or higher installed on the computer being used. You can download the most current version of Packet Tracer at no cost from the Cisco NetAcad website at <https://www.netacad.com/group/offerings/packet-tracer> (post-login). See Exhibit A for details on recommended computer specifications.

## **Practice Site:**

During the Registration Period, we strongly encourage each Contestant to complete a Theoretical Exam and a Packet Tracer Activity Exam on the Practice Site. The Practice Site is accessible from a link on the Europe, Russian Federation and CIS 2017 CCNA NetRiders competition page and from the NetRiders Europe, Russian Federation and CIS 2017 competition category on the home page post-login. The enrolment key for the Practice Site is available in the summary block on that page.

The Practice Site has two CCNA exam samples that can be accessed and taken. The first is a Practice Theoretical Exam with multiple choice, fill-in, and matching questions. It may include a Packet Tracer file that will have to be downloaded and opened in Packet Tracer 7.0 or higher but does not require configuration. The second exam is a Practice PT Activity Exam where participants download Packet Tracer files and complete configurations using Packet Tracer 7.0 or higher and then return to the Competition Site to answer the questions.

Note: Practice Exam answers and scores are not included in Competition scoring. The purpose of this Practice Site is solely to familiarize Contestants with the Competition site, question formats, and site access (including firewall, proxy settings, image loading, etc), and check that Packet Tracer 7.0 or higher is properly installed prior to the Competition Exam Period.

## **3. Competition Exam Period**

The Competition consists of three Rounds.

Contestants must have Packet Tracer 7.0 or higher installed on the computer being used. You can download the most current version of Packet Tracer at no cost from the Cisco NetAcad website at <https://www.netacad.com/group/offerings/packet-tracer> (post-login).

Confirm you can participate in all three Rounds prior to registering for the Competition. All Competition exams or other submissions must occur at the dates and times indicated by Cisco to be eligible.

For Rounds One and Two, it is the Contestant's responsibility to know the time zone for the country they are located. The competition exams will only be accessible during the following times:

6:00-17:00 Greenwich Mean Time GMT  
7:00-18:00 Western Europe Summer Time GMT+1 hour  
8:00-19:00 Central Europe Summer Time GMT+2 hours  
9:00-20:00 Eastern Europe Summer Time GMT+3 hours  
10:00-21:00 GMT+4 hours  
11:00-22:00 GMT+5 hours  
12:00-23:00 GMT+6 hours

During the Competition Exam Period, Contestants participate in up to three rounds of exams and practical activities (each, a “Round”) as described below.

**A. Round One:** All Round One Contestants must open and take the Round One Exams Thursday, 30 March 2017 between 6:00 GMT and 17:00 GMT. (“Assigned Round One Exam Period”). Round One will consist of the following:

- An online exam featuring 90 questions to be completed in 60 minutes (“Round One Exam”), and
- A practical skills PT Activity Exam (“Round One PT Activity Exam”) featuring 15 questions based on a Packet Tracer 7.0 activity which the Contestants must download from the Competition Site (“Round One PT Activity”) and complete. The Round One PT Activity and the Round One PT Activity Exam must both be completed in 60 minutes. The time will begin once you access the Round One PT Activity Exam. The Round One PT Activity will be embedded within the Round One PT Activity Exam.

Contestants must sign into the Competition Site using their Cisco NetAcad login credentials to complete the Round One Exams in the allotted time. Contestants will need an exam password (“Password”) to access each exam. The Round One Exam Passwords will be provided in the summary block after the Contestant selects the exam link for the language (English, French, or Russian) they plan to participate in. Once a Contestant types in the exam password and submits it, the exam will be active and the timer will begin counting down the allotted time. Contestants may only compete in one language so activating an exam in more than one language is cause for disqualification even if the Contestant does not answer any questions on one of the exams.

Once a Contestant opens an exam, the time begins and you may not pause that exam. Contestants may go back and forth between the pages of questions by hitting the ‘Save without submitting’ button. Contestants may change their answers up until the time they hit the ‘Save all and finish’ button before the timer runs out. No external aids, including but not limited to books or websites, may be used for the exams except Engineer Journal Notes taken from the Packet Tracer activity and/or exam. Copying or sharing of exam questions, images or files is not allowed. **Contestants can complete these activities only during the Assigned Round One Exam Period.**

Subject to the requirements set forth in Section 4 (“Judging and Notification”), the top five validated scores (with an minimum 60%) in each academy will be the Selected Round One Contestants and entitled to advance to Round Two of the Competition (the “Round Two Contestants”).

Only rankings will be posted. We will not post nor provide actual scores to Contestants or Instructors.

**B. Round Two:** All Round Two Contestants must open and take the Round Two Exams Thursday, 1 June 2017 between 6:00 GMT and 17:00 GMT. (“Assigned Round Two Exam Period”). Round Two will consist of the following:

- An online exam featuring 100 questions to be completed in not more than 60 minutes (“Round Two Exam”), and
- A practical skills PT Activity Exam (“Round Two PT Activity Exam”) featuring 20 questions based on a Packet Tracer activity which the Round Two Contestants must download from the Competition Site (“Round Two PT Activity”) and complete. The Round Two PT Activity and the Round Two PT Activity Exam must both be completed in a total of 90 minutes. The time will begin once you access the Round Two PT Activity Exam. The Round Two PT Activity will be embedded within the Round Two PT Activity Exam.

Contestants must sign into the Competition Site using their Cisco NetAcad login credentials to complete the Round Two Exams in the allotted time. Contestants will need an exam password to access each exam. The Round Two Exam Passwords will be provided via email on or before Tuesday, 30 May 2017. The email will be sent to the email associated with the Contestant’s NetAcad account. Once a Contestant types in the exam password and submits it, the exam will be active and the timer will begin counting down the allotted time. Contestants may only compete in one language so activating an exam in more than one language is cause for disqualification even if the Contestant does not answer any questions on one of the exams.

Once a Contestant opens an exam, the time begins and you may not pause that exam. Contestants may go back and forth between the pages of questions by hitting the ‘Save without submitting’ button. Contestants may change their answers up until the time they hit the ‘Save all and finish’ button before the timer runs out. No external aids, including but not limited to books or websites, may be used for the exams except Engineer Journal Notes taken from the Packet Tracer activity and/or exam. Copying or sharing of exam questions, images or files is not allowed. **Contestants can complete these activities only during the Assigned Round Two Exam Period.**

Subject to the requirements set forth in Section 4 (“Judging and Notification”), the top twenty validated scores (with an minimum 70%) among all eligible Round Two Contestants will be the Selected Round Two Contestants and entitled to advance to Round Three of the Competition (the “Round Three Contestants”).

Selected Round Three Contestants will be required to complete a task on the NetRiders CCNA competition page confirming their plan to participate in Round Three and the language they will be participating in for the Practical Exam. Failure to complete this task by the date provided is cause for disqualification and Cisco may pick the next highest score to compete in Round Three.

Only rankings will be posted. We will not post nor provide actual scores to Contestants or Instructors.

**C. Round Three:** All Round Three Contestants will be assigned a two hour time block for Tuesday, 12 September 2017 between 9:00 GMT and 17:00 GMT. (“Assigned Round Three Exam Period”). Round Three will consist of the following:

- An online exam featuring 100 questions to be completed in not more than 60 minutes (“Round Three Exam”), and
- A practical skills Exam (“Round Three Practical Exam”) featuring a presentation Contestants create on tasks based on a Packet Tracer file with a completed network (“Round Three PT File”). Contestants will be emailed presentation instructions, a scoring rubric and the Round Three PT file 24 hours before their Assigned Round Three Exam Period. The instructions and scoring rubric will only be provided in the official competition languages. Contestants will be required to join a Cisco WebEx session for 15 minutes and be on video camera to present before a panel of three to five judges. The panel will ask the Contestant troubleshooting or design questions based on the instructions and Round Three PT File they were sent.

Contestants must sign into the Competition Site using their Cisco NetAcad login credentials to complete the Round Three Exam in the allotted time. Contestants will need an exam password to access the exam. The Round Three Exam Password will be provided via email on Monday, 11 September 2017. The email will be sent to the email associated with the Contestant’s NetAcad account. Once a Contestant types in the exam password and submits it, the exam will be active and the timer will begin counting down the allotted time. Contestants may only compete in one language so activating an exam in more than one language is cause for disqualification even if the Contestant does not answer any questions on one of the exams.

Once a Contestant opens an exam, the time begins and you may not pause that exam. Contestants may go back and forth between the pages of questions by hitting the ‘Save without submitting’ button. Contestants may change their answers up until the time they hit the ‘Save all and finish’ button before the timer runs out. No external aids, including but not limited to books or websites, may be used for the exams except Engineer Journal Notes taken from the Packet Tracer activity and/or exam. Copying or sharing of exam questions, images or files is not allowed. **Contestants can complete these activities only during the Assigned Round Three Exam Period.**

Contestants must complete both the Round Three Exam and login to a Cisco WebEx during their assigned 15 minute time block all within a two hour block of time. Detailed instructions will be provided via email 24 hours before the Contestant’s Assigned Round Three Exam Period.

Subject to the requirements set forth below in Section 4 (“Judging and Notification”), the top five scoring Round Three Contestants among the qualifying Round Three Contestants will be deemed the Selected Round Three Contestants and win a prize as listed in Section 5 (“Prizes for Round Three”).

Only rankings will be posted. We will not post nor provide actual scores to Contestants or Instructors.

**Online Access.** In all Rounds of the Competition, Exams, PT Activities and PT Activity Exams are only available online. In the event online access is not available, for any reason, Contestants will not be eligible to receive a score or otherwise advance in the Competition. Notwithstanding anything to the contrary herein, Cisco cannot guarantee online access for all Contestants. Cisco is under no obligation to provide an offline substitute for any test or activity. Cisco strongly encourages Contestants to use Mozilla Firefox or Internet Explorer web browsers when accessing the Competition exams.

**Email Notifications from Cisco:** As part of the Competition, Contestants will get emails from Cisco regarding registration, eligibility, reminders to compete in a competition round, exam passwords and instructions, notification of advancement, career advice or opportunities, prize information, and reminders to complete any required tasks or provide information requested. In addition, to improve the quality of the NetRiders program, Cisco may send a survey once a year for up to three years after a Contestant has participated in a NetRiders competition. Any emails from Cisco will be sent to the email address associated with the Contestant's NetAcad account at time of enrollment in the Competition.

**Disputes.** In the event of a material dispute over the validity of a question or corresponding answer in an Exam or PT Activity Exam, and in Cisco's sole discretion, all Contestants may be credited with the full point value of such question, regardless of the answer provided. Contestants may submit any challenges, questions or comments to [NetRiders\\_EUR@external.cisco.com](mailto:NetRiders_EUR@external.cisco.com). Challenges to a question or activity **must be submitted within two hours of Exam/Activity completion to be considered.** Cisco's decisions regarding any challenges, disputes or other questions are final and non-appealable.

**Submissions.** Submissions must be received according to Sponsor's time no later than the dates and times listed in these Terms and Conditions or in notifications received by Contestants. Sponsor's clock shall be the official time keeping device of this Competition. No mail, hand or e-mail deliveries will be accepted, except as expressly set forth in these Terms and Conditions.

None of the Competition Entities are responsible for late, lost, delayed, damaged, misdirected, incomplete, void, corrupted, garbled, illegible, and/or unintelligible entries, or for any problems, or malfunctions Contestants may encounter when submitting their entries or scores. Only complete, valid entries and score reports (collectively "submissions") will be accepted. Sponsor will not verify receipt of entries or scores. Incomplete, garbled, corrupted or otherwise illegible submissions are void and will not be accepted. Sponsor reserves the right to disqualify false submissions or submissions suspected of being false. Sponsor reserves the right to disqualify any submissions where cheating or sharing of exam questions, answers, images or files is suspected. All submissions submitted become the sole property of Sponsor and will not be acknowledged or returned. In the event of a dispute as to the identity of a winner, the winner will be deemed to be the authorized account holder of the profile used to participate in the Competition.

#### **4. Judging and Notification.**



## **Round One Scoring**

The Round One Exam is 90 questions and each question is valued at 1 point for a total of 90 points. The Round One PT Activity Exam is 15 questions and each question is valued at 6 points for a total of 90 points. There are 180 total possible points for the Round One. The Round One Exam and Round One PT Activity Exam will be automatically scored on the Competition Site. Round One exam scores will be tallied on the Competition Site and sent to the Competition judges for validation of scores and eligibility.

Scores only apply to Round One and are not added to future scores in Round Two or Round Three. Only rankings will be posted. We will not post nor provide actual scores to Contestants or Instructors.

Subject to the requirements of these Terms and Conditions, the Contestants in the top five scores with a score of 60% or higher from each academy will be deemed the Round One Selected Contestants and will be invited to continue on to participate in Round Two (“Round Two Contestants”). If there are less than five (5) Contestants in a participating academy who have scores of 60% or higher, then less than five (5) Contestants from that academy will advance to Round Two. If there are not any Contestants from a participating academy who have scores of 60% or higher, then no Contestants from that academy will advance to Round Two.

Should any Round One Contestant selected to advance to Round Two be unable or unwilling to participate in Round Two for any reason and notify Sponsor via email that they forfeit the Competition, the Round One Contestant with the next highest Round One Performance Score (minimum 60% score) from that same academy may be identified as a replacement for Round Two.

## **Round Two Scoring**

The Round Two Exam is 100 questions and each question is valued at 1 point for a total of 100 points. The Round Two PT Activity Exam is 20 questions and each question is valued at 5 points for a total of 100 points. There are 200 total possible points for the Round Two. The Round Two Exam and Round Two PT Activity Exam will be automatically scored on the Competition Site. Scores will be tallied on the Competition Site and automatically sent to the Competition judges for validation.

The Round Two Exam score and Round Two PT Activity Exam score will be added together to reach a Performance Score for each Round Two Contestant.

Subject to the requirements of these Terms and Conditions, the Contestants with the top twenty scores with a score of 70% or higher will be deemed the Round Two Selected Contestants and will be invited to continue on to participate in Round Three (“Round Three Contestants”). If there are less than twenty (20) Contestants in the entire Competition who have scores of 70% or higher in Round Two, then less than twenty (20) Contestants will advance to Round Three. Only rankings will be posted. We will not post nor provide actual scores to Contestants or Instructors.

### **Round Three Scoring**

The Round Three Exam is 100 questions and each question is valued at 1 point for a total of 100 points. The Round Three Practical Exam is based on a Scoring Rubric that will be provided to Contestants 24 hours before their Assigned Round Three Exam Period. The scores from each Judge on the Round Three Judging Panel will be added together and then divided by the number of Judges to provide an average (“Round Three Judging Average”). The Round Three Exam will be automatically scored on the Competition Site.

The Round Three Exam score will account for 60% and the Round Three Judging Average score will account for 40% to reach a Performance Score for each Round Three Contestant. This Round Three Performance Score will determine whether a Round Three Contestant is a prize winner. Only rankings will be posted. We will not post nor provide actual scores to Contestants or Instructors.

Provided the requirements of these Terms and Conditions are otherwise satisfied, the Round Three Contestants with the top five (5) Performance Scores among the Contestants will be awarded prizes as outlined below in section 5, entitled Prizes for Round Three.

### **Tie-Breaker Procedure**

In the event of a tie in Performance Scores between two or more Contestants in any Round of the Competition, the following tie-breaking criteria shall apply:

1. The Contestant with the higher PT Activity or File Exam score will be deemed the higher ranking Contestant as between tied Contestants; then
2. The Contestant which completed the Exam in the faster time will be deemed the higher ranking Contestant as between tied Contestants.

### **Round One Winner Notification Process**

Contestants selected to advance to Round Two will be notified via email on Wednesday, 12 April 2017. Rankings will also be posted on the Competition page.

Cisco is hereby entitled to announce or post on any Cisco website the full name, country and academy name of each Contestant selected to advance to Round Two.

### **Round Two Winner Notification Process**

Contestants selected to advance to Round Three will be notified via email on Friday, 9 June 2017. Rankings will also be posted on the Competition page.

Cisco is hereby entitled to announce or post on any Cisco website the full name, country and academy name of each Contestant selected to advance to Round Three.

### **Round Three Winner Notification Procedure**

Contestants of Round Three having the five highest Performance Scores (the “Selected Winners”) will be notified via email on or before Thursday, 14 September 2017 and must complete a prize confirmation task as directed by such e-mail notification within 72 hours. The failure to respond timely to such notification may result, at Cisco’s sole option, in forfeiture of the applicable prize; and, in such case, Cisco will choose the Round Three Contestant with the next highest Performance Score from among the remaining eligible scores as a Selected Winner.

Each Selected Winner who is under 18 years of age will be required to have their parent or legal guardian sign and return a hard copy of the following Document for receipt by Cisco within the time(s) prescribed:

- Declaration of Eligibility, Publicity and Liability Release (no notarization required)

Electronic copies of this signed document must be sent electronically to [NetRiders\\_EUR@external.cisco.com](mailto:NetRiders_EUR@external.cisco.com). In addition, hard copies of this document with parent or legal guardian signature must be mailed and postmarked no later than 30 September 2017 for any Round Three winner who is under 18 years of age. Mailing instructions (both electronically and regular post) will be provided with the Documents.

Selected Winners 18 years of age or older are required to sign a Declaration of Eligibility, Publicity and Liability Release (no notarization required). These Declarations must be returned electronically to the address indicated by Cisco no later than 30 September 2017.

Failure to return the above described documents within the times prescribed may result, in Cisco’s sole option, in prize forfeiture, whereupon, Cisco shall have no further obligation with respect to such Contestant and may offer the prize to the next highest score.

Cisco is entitled to announce publicly or post on any Cisco website (including, without limitation, the Competition Site) or Cisco Facebook pages the full name, academy name, state/province, and country of each Selected Winner.

### **5. Prizes for Round Three.**

We are in the process of finalizing the 2017 CCNA prizes. They will be added to this document by February 28, 2017. Please check back after that date for updates to this section on prizes.

Certification Vouchers are non-transferable and will be valid for 10 months from the date of the final competition round which is 12 September 2017.

Prize winners are not entitled to any surplus between actual retail value of prize and stated ARV and any difference between stated ARV and actual value of the prize will not be awarded. Prize winners are not entitled to substitute prizes or receive cash equivalents; however, Cisco reserves the right to substitute a prize with another prize of equal, greater or lesser value should the advertised prize become unavailable for any reason. Prize may be awarded in the form of voucher(s), coupon(s) and/or gift card(s) in Sponsor's sole discretion. If any prize winner is unable to participate in or accept the prize or any portion of the prize for any reason, Cisco shall have no further obligation to such prize winner with respect to any prize. Neither Cisco nor any of its prize suppliers will replace any lost or stolen prizes or certificates. In no event will Cisco be required to award more than the stated number of prizes.

For the avoidance of doubt, Cisco has no liability for costs or expenses associated with the Competition or with any prize which are not expressly stated herein.

## **6. Reasons for Disqualification.**

The Sponsor reserves the right to disqualify any Contestant for any breach of the Terms and Conditions. In particular, Contestants should note the following reasons disqualification may occur:

- Failure to meet all eligibility requirements
- Failure to respond to email from Cisco requesting proof of eligibility, if required
- Failure to be currently/recently (within the last 10 months from the date registration opens) and validly enrolled in a level 3 or 4 Cisco Networking Academy CCNA Discovery, CCNA Exploration or CCNA Routing and Switching course
- Enrolls in both the CCNA and CCENT NetRiders competitions this calendar year
- Opens the exams in more than one language
- Competed in the NetRiders CCNA Competition in two previous years
- Using external aids (except Engineer Journal used during exam Packet Tracer activity), including but not limited to books or websites, while taking the exams
- Copying or sharing of exam questions, answers, images or files
- Failure to complete the required task if selected to advance to Round Three
- Has a NetAcad Instructor or NetAcad Staff role in Cisco NetAcad or previously held an Instructor role in Academy Connection
- Works directly for Cisco or at Cisco through a third-party vendor
- Has previously won a NetRiders Study Trip Prize

The Sponsor has the right, at any time and at its sole discretion, to disqualify any individual it suspects to be doing any of the following: **(a)** tampering or attempting to tamper with the entry process or the operation of this Competition or the Website; **(b)** violating the Rules; **(c)** violating the terms of service, privacy policy or other terms, conditions of use and/or general rules or guidelines of any Competition property or service **(d)** acting in an unsportsmanlike or disruptive manner, or with intent to annoy, abuse, threaten or harass any other person or **(e)** for any other good cause as determined solely by the Sponsor. The Sponsor will validate course eligibility requirements and if the Contestant does not meet eligibility based on the courses in the Cisco

NetAcad profile they use to register for this Competition, the Contestant may be disqualified and/or removed from the Competition at any time. If Sponsor believes a Contestant has enrolled in a course only to meet competition eligibility or an instructor has extended a course end date for that same purpose, that will not be considered a valid enrollment and may result in disqualification. Sponsor does not have to provide reasons for disqualification. Notice of disqualification may or may not be provided at Sponsor's discretion. Sponsor has the right to lock out or remove an entrant whose eligibility is in question or who has been disqualified or is otherwise ineligible to participate in the Competition.

## **7. General Conditions.**

This Competition is void where prohibited or restricted by law, and is subject to applicable federal, state, provincial and local laws.

By participating, Contestants agree: (i) to be bound by these Terms and Conditions (as they may be amended from time to time at Sponsor's sole discretion) and the decisions of Sponsor and judges, which shall be final and binding; and (ii) to waive any right to claim ambiguity in the Competition or these Terms and Conditions, except where prohibited by law.

Taxes, if any, are the sole responsibility of Contestants, and Contestants may be issued appropriate tax documentation for the ARV of any awarded prize.

By participating, all Contestants agree to release and hold harmless each of the Competition Entities together with the respective directors, employees, internally contracted vendors, officers, licensees, licensors and agents, and respective advertising and promotion entities and any person or entity associated with the production, judging, or administration of the Competition, (collectively, the "Releasees") from and against any and all rights, claims and causes of action whatsoever that Contestant may have, or which may arise, against any of them for any liability for any matter, cause or thing whatsoever, including but not limited to any injury, loss, damage, whether direct, compensatory, incidental or consequential, to person, including death and property, arising in whole or in part, directly or indirectly, from their acceptance, possession, use or misuse of the prize in the Competition, or Contestant's participation in the Competition.

None of the Releasees are responsible for: (a) lost, late, misdirected, undeliverable, incomplete or indecipherable entries due to system errors or failures, or faulty transmissions or other telecommunications malfunctions and/or entries; (b) technical failures of any kinds; (c) failures of any of the equipment or programming associated with or utilized in the Competition; (d) unauthorized human and/or mechanical intervention in any part of the submission process or the Competition; or (e) technical or human error which may occur in the administration of the Competition or the processing of entries.

Releasees shall not be liable to the Selected Contestants for failure to supply any Prize or any part thereof, by reason of any acts of God, any action(s), regulation(s), order(s) or request(s) by any governmental or quasi-governmental entity (whether or not the action(s), regulations(s), order(s) or request(s) prove(s) to be invalid), equipment failure, threatened terrorist acts, terrorist

acts, air raid, blackout, act of public enemy, earthquake, war (declared or undeclared), fire, flood, epidemic, explosion, unusually severe weather, hurricane, embargo, labor dispute or strike (whether legal or illegal), labor or material shortage, transportation interruption of any kind, work slow-down, civil disturbance, insurrection, riot, or any other similar or dissimilar cause beyond any of the Releasees' control.

Each Selected Contestant acknowledges that Releasees have neither made, nor are in any manner responsible or liable for, any warranty, representation or guarantee, expressed or implied, in fact or in law, relative to any prize or the Competition. All warranties are hereby disclaimed, and each Selected Contestant will accept the prize "as is".

Sponsor reserves the right to disqualify any Contestant it finds to be violating these Terms and Conditions. Sponsor reserves the right to cancel or suspend the Competition in whole or in part, in its sole discretion, should it receive fewer than 500 entries or due to circumstances beyond its control, including natural disasters.

Sponsor may, in its sole discretion, cancel, modify or suspend the Competition should a virus, bug, computer problem, unauthorized intervention or other causes beyond Sponsor's control, corrupt the administration, security or proper play of the Competition. Sponsor may prohibit a Contestant from participating in the Competition or winning a prize if, in its sole discretion, it determines such Contestant is attempting to undermine the legitimate operation of the Competition by cheating, plagiarizing, engaging in any deception, or any other unfair playing practices of intending to annoy, abuse, threaten, undermine or harass any other Contestants or Sponsor representatives.

Disputes regarding these Terms and Conditions and/or this Competition will be governed by the internal laws of England and Wales.

**CAUTION: ANY ATTEMPT TO DELIBERATELY DAMAGE OR UNDERMINE THE LEGITIMATE OPERATION OF THE COMPETITION MAY BE IN VIOLATION OF CRIMINAL AND CIVIL LAWS AND WILL RESULT IN DISQUALIFICATION FROM PARTICIPATION IN THE CONTEST. SHOULD SUCH AN ATTEMPT BE MADE, SPONSOR RESERVES THE RIGHT TO SEEK REMEDIES AND DAMAGES (INCLUDING ATTORNEY FEES) TO THE FULLEST EXTENT OF THE LAW, INCLUDING CRIMINAL PROSECUTION.**

**8. Employment and Employability Opportunities.** Sponsor may receive requests from internal Cisco teams or Cisco partners in each region who are looking to fill a technical position with a top achiever in a NetRiders competition. As such, Sponsor may provide a task on the Competition page for Contestants to Opt In on a list where their name and email may be provided to an internal Cisco team or a Cisco partner who is looking to hire top talent over the next 24 months.

**9. Publicity.** Sponsor reserves the right to use submissions and the Contestants' names, ranking, likenesses from photos or video, academy name, state, province, country and hometown names for publicity purposes in connection with the Competition. Each Contestant understands and

agrees that all or part of Contestant's submission may potentially be posted or published by any of the Competition Entities for purposes of promoting the Competition, with or without credit to Contestant.

**10. Rankings and Scores.** Sponsor is hereby entitled (but not required) to announce or post on any Cisco website (including [www.academynetriders.com](http://www.academynetriders.com)) the full name, academy name, ranking and country of each Contestant who participated in the Competition. The number of rankings posted will vary per competition and per round if the Competition is held in more than one round. Only rankings will be posted. Sponsor will not post nor provide actual scores to Contestants or Instructors.

**11. Privacy.** Any personal information collected by Cisco may be used for administrative, marketing or promotion purposes in connection with the Competition and will be otherwise used, stored and handled in accordance with the Cisco Networking Academy Privacy Policy, found at the following URL: [http://www.cisco.com/web/siteassets/legal/privacy\\_full.html](http://www.cisco.com/web/siteassets/legal/privacy_full.html)

**12. Terms and Conditions and Winner's List.** For a copy of these Terms and Conditions or the names of Competition winners, send your specific request by email to [NetRiders\\_EUR@external.cisco.com](mailto:NetRiders_EUR@external.cisco.com) for receipt on or before 12 November 2017. A list of all Competition winners may also be available at <https://www.academynetriders.com>.

## EXHIBIT A

The computer must have the following specifications:

### PC Recommendations and Guidelines

#### *Hardware Recommendations:*

**Processor:** Intel Processor Pentium 4, 2.53 GHz equivalent or higher

**Memory:** 1.0GB or higher of installed RAM with 512 MB Free

**Storage for Packet Tracer 7:** 400 MB of free disk space (No tutorials)

**Hard Drive:** 80 GB or higher of available hard drive space

**Display Resolution:** 1024 x 768 or higher

#### **Peripherals:**

- Video Card
- Sound Card
- Network Card (for *Internet Access*)
  - 10/100/1000 Ethernet card **and/or**
  - Wireless Network Adapter

#### *Software Recommendations:*

Operating System: Microsoft Windows 7, 8.1 10, Ubuntu Linux 12.04 LTS or 14.04 LTS

Supported Web Browsers – NetRiders performance is best with the two most recent versions of the following browsers:

- Internet Explorer
- Mozilla Firefox 3.0 (Windows and Linux) or higher
- Any other browser can be problematic with the NetRiders website so we only recommend using IE or Firefox

PDF Reader

Adobe Flash Player

Language fonts supporting Unicode encoding (if viewing in languages other than English)

Packet Tracer 7.0 or higher - You can download the most current version of Packet Tracer at no cost from the Cisco NetAcad website at <https://www.netacad.com/group/offerings/packet-tracer> (post-login)

For optimal performance when running PT 7.0, the following capabilities are recommended:

- CPU: Intel Pentium 4, 3.0 GHz or better
- RAM: 1 GB or more
- Storage: 500 MB of free disk space
- Display resolution: 1024 x 768
- Sound card and speakers
- Internet connectivity (if using the Multiuser feature)